

# Conference Agenda

## Back Together Again – 2022 FASFAA Conference

May 31<sup>st</sup> – June 3<sup>rd</sup>

Sawgrass Marriott Resort & Spa, Ponte Vedra Beach, FL

**Tuesday, May 31, 2022**

8:00a	Pre-conference & Registration Open (closed during Lunch)	Champions Ballroom
8:30a-12:00p (Concurrent)	<p><b>Pre-Conference Session #1: Administrative Capability, Dana Kelly</b></p> <p>To earn this credential, you will need to be able to identify the measures of administrative capability by which a school is judged as being capable of adequately administering each Title IV program. You will need to know the standards defined in Title IV regulations, such as ensuring sufficient resources, resolving conflicting information, meeting all reporting requirements, and identifying potential fraud and abuse. This will help you demonstrate the ability to work with others at your institution to properly manage the Title IV aid programs and meet your school's obligation to educate and prepare students.</p> <p><b>Pre-Conference Session #2: R2T4, Sara Reese &amp; Kate Brabandt</b></p> <p>To earn this credential, you will need to know how to handle a student's Title IV funds when he withdraws from school before completing the payment period or period of enrollment. You will need to know the basic requirements for the return of Title IV funds (R2T4), whether and when to apply the requirements, how to determine the student's withdrawal date, how to calculate the return of funds for each Title IV program, all applicable deadlines, and the rules for making post-withdrawal disbursements. This will help you demonstrate the ability to protect the integrity of the Title IV programs by ensuring your school promptly returns federal funds for which a withdrawn student no longer qualifies.</p> <p><b>Inclusive Leadership: A Deep Dive, Daniel Barkowitz &amp; Mia Mwangi</b></p> <p>Please join Past FASFAA President and SASFAA President-Elect Daniel Barkowitz and LEAP Chair and organizer Mia Mwangi for a deep dive into inclusive leadership.</p>	<p>Champions Ballroom F</p> <p>Champions Ballroom C</p> <p>Champions Ballroom A</p>
12:00p	Exhibit Area Opens	
12:00p-1:00p	Lunch – Included with <i>Pre-conference</i> Registrations	Heritage Ballroom C, D, E
1:15p-2:15p (Concurrent)	<p><b>New FASFAA Member Session, Nadine Bailey</b></p> <p>Are you new to financial aid? Are you a new(er) member of FASFAA? Do you wonder what all the fuss is about when you become a member? Do you know what benefits FASFAA offers? Do you know what FASFAA stands for? If you answered "yes" to some and "no" to any of the others this is the session for you!</p>	Champions Ballroom G/H

2021-2022 Charity:

[Youth Crisis Center of Jacksonville](http://www.youthcrisiscenter.org)

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	<p>This is an overview of the benefits of FASFAA membership. If this is your first FASFAA conference this session is for you too! We want to take some time for you to learn more about FASFAA and all it has to offer. You will meet members of the board; you will learn about FASFAA's resources etc. and a chance to network with people who are just like you!</p> <p>We are back together again and would like to welcome you to FASFAA and make sure this is your best conference yet!</p> <p><b>LEAP Meeting, Mia Mwango &amp; Alex Rosado</b></p> <p>Inviting the 2021 and 2022 LEAP Cohort and their mentors for an open and interactive conversation into their journey and growth in the LEAP program. Please get with Mia Mwango if you have questions or would like to attend.</p>	Champions Ballroom B
2:15p	Exhibit Area Closes	
2:30p-5:00p	<p><b>Opening Session &amp; Keynote Presentation, Daniel Barkowitz</b></p> <p>As Financial Aid Administrators, we possess a strong knowledge base. And each of us serves as a leader on campus whether or not we are managers of employees or processes. In this session, we will explore how we each intersect with our circles of leadership. We will start with our "Circle of Control" (our actions, thoughts, response, etc), we will move to our "Circle of Influence" (our institutions, our teams, our students), and we will finish with our "Circle of Concern" (our associations, our industry, and our social justice mission to make college affordable for all). This moving session will educate you, inspire you, and challenge you to continue on your personal growth trajectory. As part of our session we will also be introduced to Valencia College Peace and Justice Institute's "13 Principles for How We Treat Each Other," a philosophical approach which encourages open and honest dialogue in a constructive and engaging manner when approaching difficult conversations.</p>	Champions Ballroom D/E
6:00p – 8:00p	<b>Welcome Reception - Light Appetizers</b>	Cascades Deck and Lawn

<b>Wednesday, June 1, 2022</b>
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**Region Color Day! Wear your Region colors.**

***I – Blue, II – Yellow, III – Green, IV – Red, V - Purple***

7:30a	Registration Open (closed during Lunch)	
	Breakfast on your own	
8:30a-9:30a	<b>General Session 1- FASFA Simplification with Dana Kelly, NASFAA</b>	Champions Ballroom D/E
9:30a-10:00a	Break	
9:30a	Exhibit Area Open	
10:00a-11:00a	<b>Concurrent Sessions 1</b>	

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	<p><b>Managing expectations- Staff, leadership, colleagues, and students, <i>Alicia Keaton</i></b></p> <p>Expectations are mental models that define how we and people around us want things to work out now, in the short- medium- and long-term. Whether expectations are aligned in an organization or not has an immediate impact on individual and organizational performance. In this session, we will discuss how to better and more proactively manage expectations.</p> <p><b>Eliminating Bias in Financial Aid Processes, <i>Daniel Barkowitz</i></b></p> <p>Join as we explore our own journeys to remove bias from our practices and policies within the financial aid application, awarding, and disbursement cycles. We know and acknowledge that our structures and policies carry biases (whether intentional or not). What do we do to begin to pull down these biases and allow true equity and inclusion for all? What should we tackle first? Where do we even begin?</p> <p><b>NASFAA Top AskRegs, <i>Dana Kelly</i></b></p> <p>Have you ever wondered if your colleagues ask the same regulatory questions you do? Maybe there's a question you've been thinking about, but have been too busy to ask? Chances are, it has already! This session will review the top AskRegs questions NASFAA members have posed recently. In addition to providing answers, this session will review requirements related to these top issues and provide best practices when applicable.</p> <p><b>How to avoid double dipping Financial Aid funds, Waivers and Research Grants, <i>Jessica Ly</i></b></p> <p>Many of our institutions participate in waiver and/or research grant programs. Did you know that our Financial Aid offices should take into consideration payments made via such programs? If so, is your Financial Aid office accounting for the payments and how are they doing it? In this session, we will explore how you can prevent over-award or overpayment situations when Title IV recipients are also receiving waivers and/or research grants.</p> <p><b>How NASFAA's Policy and Procedure manual can save your department!, <i>Angela Nickel and Cathy Kimball</i></b></p>	<p>Champions Ballroom A</p> <p>Champions Ballroom B</p> <p>Champions Ballroom G/H</p> <p>Champions Ballroom F</p> <p>Champions Ballroom C</p>
11:00a-11:30a	Transition Break	
11:30a	Exhibit Area Closes	
11:30a-1:00p	<p><b>Opening Luncheon – will be in a general sessions Champion Ballroom:</b></p> <p><b>SASFAA update</b></p> <p><b>FASFAA Business Meeting/Elections</b></p> <p><b>FASFAA Awards &amp; Recognition</b></p>	Champions Ballroom D/E
1:00p-1:15p	Transition Break	
1:00p-5:00p	Exhibit Area Open	

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1:15p-2:15p	<b>Concurrent Sessions 2</b>	
	<p><b>Rebuilding a Financial Wellness program in the age of Covid:</b> <i>Morgan O’Sullivan</i></p> <p>Covid 19 has changed the university campus forever. This session will look at how you can relaunch a financial wellness program on campus, build a network to aid in the promotion around the campus, embrace the technological advances available, and finally develop a strategic plan on how to relaunch your financial wellness program. Attendees will be taken through step by step on how to set up a financial wellness program on campus. How can you get a campus involved, rather than letting it down to one or two individuals. This will be done via PowerPoint, but will include interactive elements from PollEverywhere, Kahoot and YouTube. Attendees will also be show different technology aspects to facilitate virtual financial wellness such as how to best utilize Zoom and such for sessions. Finally, attendees will be shown how to develop a comprehensive financial literacy plan.</p> <p><b>When your “Business” impacts your “Business”; A mental health awareness discussion:</b> <i>Lou Murray</i></p> <p>Mental wellbeing impacts all aspects of one's life. This conversational session will delve into the necessity of self-care and comprehensive wellness.</p> <p><b>Federal Work Study Management and Best Practices:</b> <i>Celena Tulloss</i></p> <p><b>Inclusion, Diversity, Equity and Access:</b> <i>Mia Mwango</i></p> <p>Inclusion, Diversity, Equity &amp; Access: Is IDEA treating everyone the same, or recognizing and appreciating differences? Isn’t the Financial Aid Office supposed to be a neutral zone?... Why IDEA is essential in financial aid and what FAA’s can do to promote these essential concepts.</p> <p><b>How our technology aids in Financial Aid,</b> <i>Angelica Parrales</i></p> <p>Bring your laptops and get ready to get organized! Angelica uses technology in many ways to organize herself, teams, and at times other department projects. She will go over applications such as OneNote, SharePoint, TEAMS Channels, Outlook and other tips/tricks. The purpose is to set yourself up for success and free up your mind and energy to focus on the bigger goals.</p>	<p>Champions Ballroom A</p> <p>Champions Ballroom B</p> <p>Champions Ballroom C</p> <p>Champions Ballroom F</p> <p>Champions Ballroom G/H</p>
2:15p-2:30p	Transition Break	
2:30p-3:30p	<b>Concurrent Sessions 3</b>	
	<p><b>How America Plans, Saves and Pays for College,</b> <i>Laura Dickerson</i></p> <p>How does America pay for college? Join us for a discussion of findings of “How America Pays for College 2021”, a national research study conducted by Sallie Mae® and Ipsos. We’ll discuss the range of funding sources families rely on to pay for college--from scholarships to 529s, and from federal grants to private student loans--and evaluate trends that impact decisions about how to pay.</p>	<p>Champions Ballroom A</p>

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	<p><b>Student Loans: Who qualifies, how much and when, <i>James Tynan</i></b></p> <p>This session will provide information on the eligibility requirements of federally funded student loans. The presentation will delve into student classification, loan limits, and applicable federal regulations.</p> <p><b>Professional Judgment is K.I.N.D. (Verification is not... PJ), <i>Daniel Barkowitz</i></b></p> <p>Professional Judgement is a mighty power offered to Financial Aid Administrators by the Department of Education, yet many of us find ourselves at an impasse when reviewing PJ requests from students. As financial aid professionals, we need to better understand the difference between PJ and verification, as well as make full use of our statutory authority to apply our expertise on behalf of students. Let's review the pitfalls and practices of PJ and remember why KINDness matters.</p> <p><b>The Admission Conundrum- Working closely with Admissions to resolve students' financial accounts before beginning school, <i>Morgan O'Sullivan and Evelyn Nelson</i></b></p> <p>Through collaborating closely with the Office of Admission to develop a sound financial plan for incoming new students, Student Financial Services helped to recruit record numbers in the midst of a global pandemic for the 21-22 school year. Accounts were resolved sooner, financial aid was processed quicker and the traditional stress and rush of the Fall orientation week evaporated into just another regular work day. Come to this session to learn how investing in time early, brought about this transformation in fortunes. We plan to provide a session via PowerPoint, while also using interactive tools such as Poll Everywhere, Kahoot and YouTube. The session will outline the strategies that Lynn University employed to help early resolution of student accounts. We hosted one hour zoom meetings with all of our new families in May, and p[rovided our team with a structure to educate and resolve issues early rather than late. This session will outline the structure of the sessions as well as the subsequent communication strategy used by the university over the summer period.</p> <p><b>Preparing for the End of the COVID-19 Forbearance and Avoiding a CDR Disaster, <i>Dave Deibel &amp; Irma Molinares</i></b></p> <p>With the current administrative forbearance latest extension, payment relief has come for millions of borrowers. With that relief though, comes certain anxiety from student readiness to student success and your CDR. In this session, we discuss where we think delinquency and default rates will head, the timeline you should be aware of, and what you can do now to help your students avoid disaster.</p>	<p>Champions Ballroom B</p> <p>Champions Ballroom C</p> <p>Champions Ballroom F</p> <p>Champions Ballroom G/H</p>
3:30p-3:45p	Transition Break	
3:45p-4:45p	<b>Concurrent Sessions 4</b>	
	<p><b>Veteran's Administration Updates, <i>Brittany Beimourtrusting</i></b></p> <p>Join VA VetSuccess on Campus Counselor Brittany Beimourtrusting to discuss VA students on campuses, different VA programs available, and how best you can assist and support your VA students in their academic pursuits to eventually transition to civilian employment or advance in their military career.</p>	Champions Ballroom A

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	<p><b>What's the cost: simple strategies to reassure families of your institutional value, <i>Laura Dickerson</i></b></p> <p>Many students and families will consider financing a portion of their college education, but what resources are available to help you have an honest discussion about their investment? In this session, you will learn how to communicate value beyond price, how families share in the responsibility to pay for education and building confidence to discuss payment strategies for student success.</p>	Champions Ballroom B
	<p><b>State Grant: Who qualifies, how much and when: <i>Joseph Pence</i></b></p> <p>This presentation provides an overview of financial aid programs funded and administered by the Florida Department of Education.</p>	Champions Ballroom C
	<p><b>Believing the College Dream, <i>Lori Auxier</i></b></p> <p>Believing the College Dream supports teachers, counselors and community organization staffs in their work to increase the expectations of prospective low-income, first-generation college students to pursue higher education. While geared toward middle school students, these resources can also be adapted to use with high school students and is designed to prepare students and their families for successful transitions along the secondary academic pipeline and on to postsecondary education.</p>	Champions Ballroom F
	<p><b>Office of Inspector General updates, <i>Chris Hessberger</i></b></p> <p>The mission of the Office of Inspector General (OIG) is to assist the Commissioner of Education in achieving the department's mission of increasing student proficiency and maintaining an accountability system that measures student progress. The OIG accomplishes this by providing independent audits and reviews of programs and activities, conducting investigations of alleged violations, and offering consulting services to assist management in their efforts to maximize effectiveness and efficiency. Join Chris Hessberger from OIG to provide updates and how this office can assist you.</p>	Champions Ballroom G/H
5:00p-7:30p	<b><i>Dinner on your own</i></b>	
7:30p-10:30p	<p><b>The FASFAA Music Experience:</b></p> <p>Wear your favorite music artist or band shirt and join us Wednesday night for an entertainment event like no other. Together we will celebrate our opportunity to network together while celebrating our favorite music. We'll play the most rocking form of bingo, sing, dance and share the stories of nostalgia that music often brings to us. Yes, there will be prizes!</p>	Champions Ballroom D/E

**Thursday, June 2, 2022**

**School Spirit Day! Wear clothing that represents your school/company.**

7:30a	Registration	
8:00a-8:30a	Morning Light Refreshments	
8:30a-10:00a	<b>General Session 2- The Care and Feeding of Your Career During the Big Quit of 2021-22: <i>Bill Ayers &amp; Katie Conrad</i></b>	Champions Ballroom D/E

2021-2022 Charity:  
[Youth Crisis Center of Jacksonville](http://www.youthcrisiscenter.org)

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	<p>You've seen the headlines regarding the record number of people quitting their jobs to take advantage of strong employer demand. These numbers include Financial Aid professionals. How often do you take stock of your current position and long-term career path? Who is responsible for your career? Is it time to make a move? How do you go about moving on? What are your colleagues thinking? Do you need to network?</p> <p>We will guide attendees through an informative session to address these questions, assess your career path to date, and develop a plan to take it to the next level.</p>	
10:00a-10:30a	Break	
10:00am	Exhibit Area Open	
10:30a-11:30a	<b>Concurrent Sessions 5</b>	
	<p><b>Large Rocks and Unwritten Rules: The Case of the Financial Aid Fee Implementation at Florida State Colleges, <i>Kris Hatcher</i></b></p> <p><b>Bringing Financial 'Edutainment' to your University, <i>Morgan O'Sullivan</i></b></p> <p>Learning should always be educational, but it can also be fun! Come to this interactive session to learn how to bring financial literacy to life for your students. Through learning about different activities and thinking with a different lens, you will be prepared to teach and facilitate a group of students on the vitally important topic of financial literacy. By the end of this session, you will be ready to bring financial “edutainment” to your college / university campus. While we can all be entertainers, only the chosen few can be “Edutainers”. This is the session for you! Attendees will be brought through a series of financial literacy activities to help them appreciate and understand the broad range of tools that we have available to connect with our students. This will then facilitate the designing of lesson plan for an individual class session.</p> <p><b>Consumer credit snapshot of FL, <i>Bill Ayers</i></b></p> <p><b>Cost of Attendance overview, <i>Dana Kelly</i></b></p> <p>Join NASFAA’s own Dana Kelly for an in-depth conversation about Cost of Attendance. In this session you will learn the principles and purposes of the student budget construction process, gain an understanding of how to build student budgets (including sources for setting the value of cost components) and learn about the various allowable budget components and restrictions for certain categories of students.</p> <p><b>Verification; What to expect in the upcoming aid year, <i>Rachel Robinson</i></b></p> <p>This session will include a discussion of the recent verification waiver requirements for the 2022-23 FAFSA cycle and review verification issues related to the 2021-22 cycle. We will discuss how to move forward with conflicting information and what our next steps will be in the verification realm.</p>	<p>Champions Ballroom A</p> <p>Champions Ballroom B</p> <p>Champions Ballroom C</p> <p>Champions Ballroom F</p> <p>Champions Ballroom G/H</p>
11:30a-11:45a	Transition Break	

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11:45am	Exhibit Area Closes	
11:45a-1:15p	<p><b>Business Partners Lunch-and-Learn Sessions</b></p> <p><b>AI Tools Driving Success in Financial Aid</b> , <i>Paul Burke, Ocelot</i></p> <p>This is a business partner session in which the presenter will provide practitioners with information on current trends and solution driven products.</p> <p><b>The CAS Experience: Collaboration for Success!</b>, <i>Kate Brabandt &amp; Sara Reese, College Aid Services</i></p> <p>This is a business partner session in which the presenter will provide practitioners with information on current trends and solution driven products.</p> <p><b>The Great Repayment Debate: Should Federal Student Loan Debt Be Cancelled?</b>, <i>Chansone Durden, Earnest and Bill Ayers, College Ave.</i></p> <p>This is a business partner session in which the presenter will provide practitioners with information on current trends and solution driven products.</p>	<p>Champions Ballroom C</p> <p>Champions Ballroom B</p> <p>Champions Ballroom G/H</p>
1:15p-1:30p	Transition Break	
1:30p	Exhibit Area Open	
1:30p-2:30p	<b>Concurrent Sessions 6</b>	
	<p><b>How to work with Scholarships</b>, <i>Charles Harper</i></p> <p>In this session you will learn what types of scholarships are out there, how to assist students in applying and collecting scholarships, who could oversee scholarships at different institutions and how you can better assist your students in this process.</p> <p><b>Grad and professional debt management services</b>, <i>Jessica Ly</i></p> <p>An in-depth presentation on different debt management program techniques and services that have worked.... and not worked over the years in a grad/professional school.</p> <p><b>R2T4 and PWD's; How the changes impact student eligibility:</b> <i>Cathy Kimball and Kristine Hibbard</i></p> <p><b>OSFA Update</b>, <i>Pete Hernandez</i></p> <p>This session will be facilitated by the Florida Department Education's Office of Student Financial Assistance. The session will provide important updates pertaining to the financial programs funded by the Florida Department of Education.</p>	<p>Champions Ballroom A</p> <p>Champions Ballroom B</p> <p>Champions Ballroom C</p> <p>Champions Ballroom G/H</p>
2:30p-2:45p	Break	
2:45p-3:45p	<b>Concurrent Sessions 7</b>	
	<p><b>What is Student Loan Repayment Assistance?</b>, <i>Becky Davis</i></p> <p>Join us as we deep dive into loan repayment assistance and discuss the current student loan landscape and Student Loan Repayment Assistance (SLRA) background and features.</p>	<p>Champions Ballroom A</p>



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	<p><b>How to survive and thrive in F.A., Dr. Pat Watkins</b></p> <p>Financial aid administration is an ever changing and often challenging landscape. Thriving in this fluid industry requires a unique set of skills. This session will help financial aid administrators navigate the complexities of this rewarding yet challenging profession.</p> <p><b>How to navigate the Federal Handbook, Angelica Parrales</b></p> <p>Did you know that IFAP is now Knowledge Center? Are you looking to improve your knowledge and comfort with online federal financial aid material like FSA Partner Connect? Join Angelica as she provides an overview of navigating the Federal Student Aid Handbook and other resources available on the internet.</p> <p><b>NASFAA training opportunities (Credentials &amp; FAAC): Katie Conrad, Dana Kelly, Celena Tulloss, Daniel Barkowitz, and Eileen Brzozowski</b></p> <p>NASFAA training opportunities: Are you interested in becoming a Certified Financial Aid Administrator? In this session you will hear from our NASFAA Trainer and a panel of FA Administrators who have earned the FAAC designation. See how the NASFAA Credentials and Certification can propel your career in Financial Aid.</p>	<p>Champions Ballroom B</p> <p>Champions Ballroom C</p> <p>Champions Ballroom F</p>
3:00p	Exhibit Area Closes	
3:45p-4:00p	Break	
4:00p- 5:00p	<p><b>Birds of a Feather</b></p> <p>Join your colleagues for an informal discussion and conversation on shared interests. Bring your ideas and questions!</p>	
	<p>Clock Hour &amp; Technical Schools</p> <p>State (Community) Colleges</p> <p>Public</p> <p>Private</p> <p>Graduate &amp; Professional</p> <p>Business Partners</p>	<p>Champions Ballroom A</p> <p>Champions Ballroom B</p> <p>Champions Ballroom C</p> <p>Champions Ballroom F</p> <p>Champions Ballroom G</p> <p>Champions Ballroom H</p>
5:00p	<b>Dinner on your own</b>	

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8:00p-10:00p	<b><i>80's and 90's and Karaoke Party! Costume Contest!</i></b>	Champions Ballroom D/E
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**Friday, June 3, 2022**

8:00a-9:00a	Breakfast	Champions Ballroom D/E
9:15a-11:30a	<b>Motivational Speaker <a href="#">Joshua Peach</a> and FASFAA Business Meeting (continued)</b>  <a href="#">Joshua Peach</a> , a nationally renowned speaker who has spoken to tens of thousands of people over the last fifteen years, will be delivering a motivational speech geared toward positively reinforcing how we are finally “Back Together Again”.	Champions Ballroom D/E
11:30a-12:00p	Closing	Champions Ballroom D/E

***We've given you some extra time throughout this agenda to spend with our Sponsors and Vendors during the week of the conference.***